



Common Login Questions

New User to MediaRadar 360?

You should have received an email that contains your login and temporary password from “no-reply@mediaradar.com”. If you did not receive an email, please double-check your email spam folder. If you still can’t find the email, it’s possible the email on file for your user is not valid. For help in verifying your email, please contact MediaRadar at customersupport@mediaradar.com

Once you enter your login information, you will be asked to update your password. Your password needs to meet the following requirements:

- Minimum of 10 characters
- Include one uppercase character
- Include one lowercase character
- Include one number

You can re-use your temporary password, provided it meets the password requirements above. However, we recommend you create a new password.

Forgot Your Password?

You can reset your password using the link on the login form. You will receive an email with a “Password Verification Code” from “no-reply@mediaradar.com”. Please use this code when prompted while setting your new password. If you did not receive an email with the code, please check your email spam folder. If you still can’t find the email, it’s possible the email on file for your user is not valid. For help in verifying your email, please contact MediaRadar at customersupport@mediaradar.com

NOTE: The link will not work if you have a temporary MediaRadar password. If you have never logged in to MediaRadar 360 and are unable to locate your login information, please contact MediaRadar at customersupport@mediaradar.com

Need Additional Help? If you continue to have trouble logging in, please contact MediaRadar at customersupport@mediaradar.com